KASEWARE

Eanes School District Invests in School Safety and Enhances Threat Assessment with Kaseware

Discover how Kaseware helped Eanes Independent School District centralize student safety data, improve communication, and create a proactive safety culture for thousands of students.

2025

Summary

Eanes Independent School District ("Eanes ISD"), faced new state mandates for threat assessment and a growing need to track and manage student safety incidents. Using Kaseware, they were able to centralize data, streamline reporting, and improve communication across the district's nine campuses. The result is a proactive safety environment where potential threats are identified and addressed quickly and efficiently, ensuring the well-being of students and staff alike.

An Evolving Landscape

School districts are facing a rapidly evolving threat landscape that goes beyond traditional concerns like physical altercations. Cyberbullying, social media threats, and online predators pose significant challenges that require careful investigation. While these issues are not new, the need to assess and manage these types of incidents is critical for ensuring the safety of individuals and the school community.

According to the **Pew Research Center**, despite increased security measures in U.S. schools, **significant variations in safety protocols still persist across educational institutions**, highlighting the need for comprehensive and adaptable security solutions. These complex issues demand a more sophisticated approach to safety and security, and many schools are starting to adopt a broader approach to emphasize threat assessment.

Adopting an investigative case management platform like **Kaseware** becomes crucial in a heightened threat environment. Kaseware provides a centralized system to track, analyze, and manage incidents, digital evidence, and behavioral patterns. With the right technology, school officials can connect the dots between seemingly isolated events, identify potential threats early on, and intervene more effectively—ultimately fostering a safer and more secure learning environment for all. Eanes ISD has used Kaseware to do this since 2020.
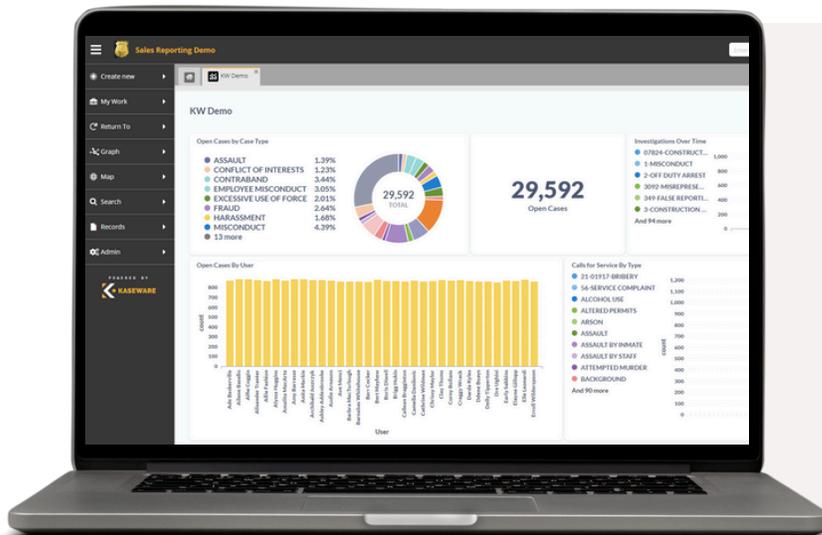
About Kaseware

Kaseware is an investigative case management platform that helps centralize data, streamline communication, and improve threat assessment. Built by former FBI Special Agents, it enables proactive interventions by tracking incidents and analyzing behavioral patterns. With seamless integration and strong security features, Kaseware empowers districts like Eanes ISD to enhance school safety.

Learn More

About Eanes Independent School District

Eanes ISD is a public school district located in Austin, serving approximately **7,800 students** and **1,000 staff members** across nine campuses.

Matt Greer, Chief of Police of the Eanes ISD Police Department, brings 23 years of law enforcement experience and led the adoption of Kaseware to strengthen the district's safety and security. His focus on school safety began during his tenure as Director at the Austin Regional Intelligence Center, where he worked through the Parkland and Santa Fe school shootings. For the past five years, he has served as the district's safety and security director, and now Chief of Police.

"

Targeted school violence has increased over the years. Behavioral Threat Assessment is now mandatory in Texas and is recognized as a best practice throughout the country. In order for our team to be effective in identifying concerning behavior and providing early intervention, we need to be able to gather information such as discipline records, suicide or violence risk assessments, anonymous tips, and reports from teachers and staff into one searchable, organized database.

Kaseware has helped us accomplish all of the above. The program has become integral to our district's operations and is now utilized daily by our police department, administrators, and counselors. Our anonymous tip program "Westlake Watch" has become part of our district's culture of safety. Kaseware allows us to manage tips and easily route them to the appropriate staff member for follow-up.

— Matt Greer, Chief of Police at Eanes Independent School District

The Challenge

Every school today is navigating an increasingly complex threat landscape, demanding a comprehensive approach to safety and security. Eanes ISD has to contend with this, and additional unique challenges.

In 2019, Texas Senate Bill 11 mandated the establishment of threat assessment teams and standardized procedures, requiring a robust system for data management and documentation for Texas schools. At this time, Eanes ISD lacked a centralized platform to track incidents, relying on disparate sources like Google Forms and paper records, hindering the ability to gain a holistic view of student behavior and potential risks.

This approach created inefficiencies in reporting and hampered communication between school staff, administrators, and law enforcement. Recognizing the need for a more effective solution, Eanes ISD was also looking for a system that:

Could **import all student data** from its Skyward Student Information System, ensuring seamless integration despite legacy processes.

Had the capability to **upload and manage diverse data types**, including photos and videos, while linking them to specific individuals for more comprehensive records.

Offered advanced **access restriction features with customizable permissions** to maintain data security and confidentiality across different user access levels.

Would **modernize their outdated anonymous tip system** by integrating it into a unified reporting platform for streamlined communication and incident management.

Eanes ISD evaluated a few solutions, but ultimately adopted Kaseware's investigative case management platform. Kaseware met their requirements and enabled them to **streamline threat assessments**, **improve communication and collaboration**, and **proactively address potential safety concerns**.

How Kaseware Helped

For Eanes ISD, Kaseware became their centralized platform for streamlining safety management and bringing incident reporting, threat assessment, and case management together. With Kaseware, Eanes ISD Police Department's 11 officers now had a system that allowed them to generate reports and efficiently track and analyze data, ensuring everyone involved had the same information. Kaseware's automated workflows facilitated communication and timely interventions, enabling the district to address potential safety issues proactively.

From addressing everyday safety concerns to managing more complex incidents, Kaseware has empowered the Eanes ISD Police Department to efficiently document, track, and resolve a wide range of issues, including:

Proactive Safety Measures: Documenting repeated incidents, such as children falling off the same piece of playground equipment, to identify and address potential safety hazards proactively.

Elopement Response: Recording elopements, where students run away from campus, with detailed documentation of events to ensure a clear understanding and response plan.

Threat Monitoring: Tracking and managing threats effectively, ensuring all relevant details are captured and accessible for swift action.

Workplace Accountability: Handling employee-related incidents with thorough documentation to address concerns and maintain workplace safety.

Incident Reporting for Vehicles: Managing bus and vehicle incidents by keeping detailed records of drivers, and photos and videos, for comprehensive incident tracking.

Injury Documentation: Documenting work-related injuries to support accountability and streamline follow-up processes.

By implementing Kaseware, Eanes ISD has fostered a safer and more supportive learning environment. The system's anonymous tip line and public portal empowers students, parents, and community members to report concerns, enhancing communication and enabling proactive intervention.

With all their student and staff information integrated into Kaseware, Eanes ISD can proactively identify and address **potential concerns**, fostering a **safe** and s**upportive learning environment**. This commitment to early intervention not only mitigates risks, but also promotes a sense of well-being for the entire school community.

How Eanes Utilizes Kaseware

Eanes ISD is leveraging Kaseware in several key ways to enhance their safety and incident management processes:

1. Documentation and Incident Management: Eanes ISD uses Kaseware to document and track a wide range of incidents, moving beyond just major events. This allows them to identify patterns and potential safety hazards that might otherwise go unnoticed.

2. Communication and Information Sharing: Eanes ISD uses Kaseware to improve communication and information sharing around safety incidents. They are using the system to centralize documentation, including photos and videos, and make it easily accessible to relevant staff and insurance companies. This streamlines communication and ensures everyone has the necessary information to respond effectively.

3. Threat Assessment and Intervention: Kaseware is facilitating better threat assessment and intervention for Eanes ISD by providing a comprehensive view of student incidents, especially within specific student profiles. By integrating data from various sources, including discipline reports and anonymous tips, Eanes ISD can build a more complete picture of student behavior and identify potential concerns earlier. This leads to more proactive intervention and support for students who may be at risk.

Example of what information Eanes ISD stores in their student profiles within Kaseware:

How Eanes Utilizes Kaseware

Kaseware's implementation in Eanes ISD has significantly enhanced student safety by providing a comprehensive system to increase efficiency in response, and foster a proactive safety culture. Kaseware's ability to centralize data and streamline communication has proven crucial in identifying and addressing potential risks for Eanes ISD, allowing for timely interventions and more informed decision-making. This proactive approach is critical to ensuring students can learn in a safe and supportive environment.

By enabling quicker response times and more effective case management, school staff, administrators, and law enforcement can work collaboratively and address safety concerns promptly. The district's "Westlake Watch" anonymous tip program through Kaseware is a primary example of how collaboration across a 30-square mile area comes to life, bringing in approximately ~500 anonymous tips per year on concerning behavior, such as harassment, drug use, and violence towards others. With the anonymous tip system and public portal, the community can be involved, fostering a shared responsibility for school safety.

This collaborative approach, coupled with proactive intervention and prevention efforts, creates a secure and supportive learning environment where students can thrive.

Kaseware is incredibly proud to have an impact on student safety and believes strongly in the importance of utilizing technology and data-driven insights to create safer schools. **"[Technology] is not meant to create work for anybody. It's actually to improve effectiveness and efficiency and make the job easier and most importantly, to help kids."** says Chief of Police Greer. By prioritizing proactive intervention and prevention, Eanes ISD is demonstrating a commitment to student well-being and fostering a learning environment where every student feels safe and supported.

Kaseware empowers Eanes to proactively identify and address potential concerns, fostering a safe and supportive learning environment where students can thrive. This commitment to early intervention not only mitigates risks but also promotes a sense of well-being for the entire school community.

Preventing a Major School Threat with Kaseware

In September 2024, the Kaseware system played a pivotal role in preventing a major school threat, as reported by **KXAN News**. The public portal, a key feature of the system, has become deeply integrated into Eanes ISD's culture. Designed with input from students—who even named the portal—it is prominently featured on the district's website and widely promoted across the community. With the Eanes ISD public portal, students, parents, and staff have a reliable and accessible way to report concerns, enabling swift action and fostering a safer environment for everyone.
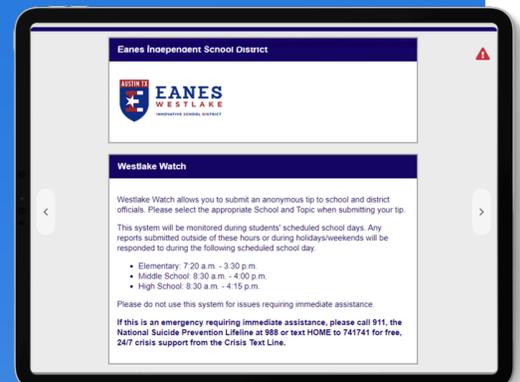
About
Kaseware

Kaseware provides a comprehensive investigative case management platform tailored to meet the unique needs of educational institutions. Built with the expertise of former FBI Special Agents, the platform is designed to modernize how schools and districts manage safety and security. With its flexible infrastructure, Kaseware seamlessly integrates into existing systems while adhering to strict security and compliance requirements.

With Kaseware, schools can consolidate and analyze critical data—from incident reports to multimedia evidence—enabling faster, more informed decision-making. Kaseware's robust tools, such as multilingual support and role-based access control, ensure effective communication and collaboration among administrators, resource officers, and law enforcement. This adaptability, combined with advanced data processing capabilities, equips districts and higher education institutions to proactively address challenges, streamline operations, and foster a safer learning environment.

Learn more and schedule a demo today

LEARN MORE

KASEWARE

Clarify the Complex

One system to connect investigative teams and tools to identify, uncover, and protect

Backed by Expertise

Founded by former FBI Special Agents our platform is continuously guided by former law enforcement and security professionals.

Consolidate to One System

Collect, analyze, and connect information and people working an investigation in a single place, for a single pane of glass view.

Highly Configurable

Modify the platform to your unique workflows and processes to maintain compliance, avoid mistakes, and make connections.

Schedule a Demo

www.kaseware.com
salesteam@kaseware.com
+1 (844) 527-3927

Respond • Investigate • Resolve